M210 and M210-LAB
Label Printers

Frequently asked questions

Can I use rechargeable AA batteries in my M210 Label Printer?

The design of the power circuit for the M210 and M210-LAB has been optimized for standard alkaline batteries with 1.5V output each. The use of rechargeable or lithium AA batteries is not recommended.

Why am I getting a "No / Invalid Cartridge" error message?

The new M210 and M210-LAB Label Printers use Authentic Brady materials. The new material cartridges have the Authentic "A" logo in the lower right-hand corner of the cartridge label. It lines up with the same logo on the printer itself.

How do I recharge my optional M210 lithium-ion battery?

The optional rechargeable lithium-ion battery must be removed from the printer and connected directly to the AC adapter to recharge.

Where can I find the serial number on my M210 Label Printer?

The serial number for each M210 and M210-LAB Label printer can be found inside the cartridge bay, underneath the included material cartridge. The serial number label is on the left side of the bay.

Does Brady offer repair services for the M210 and M210-LAB?

Brady does not offer repair services for the M210 or M210-LAB Label Printers. Parts, labor and shipping costs would exceed the cost of a replacement printer. Printers beyond the warranty period are not repaired under the flat rate repair program. Units within the warranty period may be replaced.

Learn more at BradyID.com/M210

How do I clean my M210 Label Printer?

The only internal components that may require cleaning are the printhead and platen roller. Using a lint-free swab moistened with isopropyl alcohol, gently swab the printhead and platen roller. For more detailed instruction, please refer to the M210 / M210-LAB User Manual.

Why am I receiving a "Cannot Fit" error message?

The most common occurrence of the "Cannot Fit" error message is due to the font and label settings that are currently being applied. The maximum number of characters per line is 50. For more detailed information on this error message, please refer to the user manual.

Can I change the font type on my M210 Label Printer?

This printer only has one installed font type, available as standard or bold text options. Font sizes range from 6 pt to 40 pt, or an automatic font size option is available to automatically size to your selected label type.

► Visit BradyID.com/M210 for more information.

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