



Thermal Printer Care

- Best care is to keep printer clean & free of dust build up.
- The roller needs to remain smooth to avoid stress on the print head & printer mechanism so keep this area clean, free of glue, dust & damage (Continuing to print with a damaged roller puts print head at risk)
- Run temperature to coolest to obtain acceptable print quality - around 14 for matte & 20 -22 for gloss
- Check software settings for temp on every label before starting a print.
- If you are running the printer at a fast speed & high temp, stop from time to time to allow print head to cool.
- If a label gets stuck in printer, it is usually because of excess glue. Take care when removing the label; avoid sharp items to remove it.
- Keep knives & blades away from roller & print head area and avoid using them for cutting labels from printer.
- Use scissors to carefully cut labels, taking care not to scratch print head or roller.
- Clean print head, roller, sensor & surrounding areas with Isopropyl Alcohol (available from Jabac) at least monthly.
- Keep unused labels in plastic bags in cupboard or dust free area to avoid printing on dusty labels.
- Do not use “sticky” or dirty labels through your printer. If they are old, discard them. If they are new, return to supplier for replacement
- If you are unsure ring Jabac Brady Tech support on free call 1800 644 834